



VIDEO ON DEMAND & TV EVERYWHERE ACCESS

VIDEO ON DEMAND

To access Video On Demand (VOD) you must contact Opticaltel at support@opticaltel.com to make such request. At which time a Customer Service Representative will reach back to you to retrieve credit card information to be placed on the account (regardless whether you charge on the card or not).

TV EVERYWHERE

This service allows you to watch programming on a mobile device. To request this service you must contact Opticaltel at support@opticaltel.com to make such request. At which time a Customer Service Representative will reach back to you to retrieve credit card information to be placed on the account (regardless whether you charge on the card or not) and enroll you in autopay for any retail service you may have established with Opticaltel.

Neither access can be initiated without placing a credit card on file.

If you have any questions please feel free to call Opticaltel at 855-303-4237.

Thank you.

OpticalTel Management